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# **Creating Forms**

## What is the purpose of creating a form?

Forms are a type of landing page that allows partners to generate leads through form submissions. Partners can use forms to execute lead-generating marketing activities, such as email campaigns and banner ads from a single location. By using forms, partners can qualify, manage, and track leads as they are generated.

Forms may also include incentives, such as whitepapers, product brochures, and ebooks, to entice prospects to complete the form and become leads. These incentives can be gated, meaning only available after a form is submitted, or non-gated, meaning always available.

## How do I create them?

When creating forms, start by copying an existing form to use as a framework. Be sure to select a form that mirrors the type of form you want to create. (In other words, the template you select should maintain the same structure as the previous version).

Once copied, update the content & images, form fields, and links within the content tab. Then create a confirmation page and email.

(**Note:** In this lesson, you practice updating several fields within a copied form of your choice. You will not update every field available.)

## What will I do in this lesson?

By the end of this lesson, you will be able to do the following:

- Copy a form
- <u>Create form settings</u>
- Edit banner content
- Edit body content

- Edit links & images
- Add a form field
- Create a confirmation page
- Create a confirmation email
- <u>Publish Form</u> (This step is for reference only. Do not publish practice content created during this onboarding program.)

To complete this lesson, you must download the assets located within the **<u>Building your Content</u>** Block. Once downloaded, save each item to your local drive.

## Steps

**COPY EXISTING FORM** 

- 1 In Content Manager, from Current Program, select Setup Content.
- 2 From the **toolbar**, select **Tactics > Forms.** A list of existing forms appears.
- 3 Place a **checkmark** next to the form you want to copy. Then click **Copy**.



4 From the **folder** drop-down menu, select a **folder** to copy your form.

| Copy and assign tactics                     |  |
|---|--|
| Give this new tactic a name and then select | who you would like to assign this tactic to so they can update it and make any necessary changes.: |
| Assigned To:                                | Team, Design 🗸   |
| Folder:                                     | - Practice Folder 🗸  |
| 🖆 Save                                      |  |

5 Click Save.

## **CREATE FORM SETTINGS**

1 From the **Folders** panel, select the **folder** that contains your form. Then select the **copied form.** 

| VENDORLOGO                     |   | Current Program: Setup Content V | 🔍 Program List |
|--------------------------------|---|----------------------------------|----------------|
| Tactics Templates Dynamic I    | Pages Campaigns Products Portal Content Manager   |                                  |                |
| 🚖 Email 🛛 🗭 Social 📃 Banner Ac | is 📑 Pages 🖃 Forms 🎝 Videos 🔍 Content Syndication | 👺 Files 🛛 🖪 Events 🗮 Nurturing   | 🔅 Settings     |
| Folders 🔍 Edit                 | + New Form  |                                  |                |
| Q                              | Results 1 - 3 of 3                                |                                  |                |
| Campaigns                      | □ ▼ Name  | Translation Status               | Campaign       |
| A Robot for Every Person       | Vendor Campaign 04 - Landing Page                 |                                  |                |
| Archive                        | Deck.   |                                  |                |
| Creo 8 Teaser LP               | Vendor Campaign 02 Landing Page                   |                                  |                |
| MDF Request Form               |   |                                  |                |
| Practice Folder                | Creo 8 Teaser Landing Page                        |                                  |                |



- 2 From the **toolbar**, select **Settings**.
- 3 In the Name field, type My Practice Form
- 4 In the Description area, type. This is my practice form.
- 5 In Custom Thumbnail, click Allow system to overwrite your thumbnail with a generic version.

| VEN            |                | Rlogo             |                    |               |                  |                       |                              |                         |
|----------------|----------------|-------------------|--------------------|---------------|------------------|-----------------------|------------------------------|-------------------------|
| Tactics        | Templates      | Dynamic Pag       | es Campaigns       | Products      | Portal Conter    | t Manager             |                              |                         |
| Settings       | Content        | S Assets          | :≣ Confirmation Pa | ge 🔽 Con      | firmation Email  | <b>Distribution</b>   | E Advanced Options           | Page Content            |
| 🖶 Save         | × Cancel       | 🔁 Share           |                    |               |                  |                       |                              |                         |
| * Name:        |                | My Practice For   | m                  |               |                  |                       |                              |                         |
|                | Origin         | ial Template: Lar | ding Page Template |               |                  |                       |                              |                         |
| Description:   |                | This is my pract  | ce form            |               | <i>li</i>        |                       |                              |                         |
| Assigned To:   |                | Team, Design      | ~                  |               |                  |                       |                              |                         |
| Campaign Track | ting Variables |                   |                    |               |                  |                       |                              |                         |
| Campaigr       | 1:             | (none)            |                    |               |                  |                       |                              |                         |
| Source:        |                | Bing              | ~                  |               |                  |                       |                              |                         |
| Creative:      |                | (none)            |                    |               |                  |                       |                              |                         |
| Thumbnail imag | je:            |                   | Choose File No     | file chosen   | (F               | ile must be in the fo | lowing formats: jpg, gif, pn | g and 200 x 150 pixels) |
| Custom Thumb   | nail:          |                   | Allow system to    | overwrite you | thumbnail with a | generated version.    |                              |                         |

- 6 In **Would like to make this available for pulling from the managed library?**, click **Yes**. Additional setting options appear.
- 7 In Enable testing mode, click No, disable testing mode, I am sending out this campaign.
- 8 In When would you like this to be available in the managed library, click Always.
- 9 In What program would you like to use the campaign in?, click Setup Content.



| Would you like to make this available for pulling from the managed library: |
|---|
| O No<br>Yes   |
| Enable testing mode: (Note: Make sure you copy all accounts)                |
| ○ Yes, I am still testing this message.                                     |
| No, disable test mode I am sending the campaign out.                        |
| When would you like this to be available in the managed library?            |
| <ul> <li>Always</li> <li>Only during the following period</li> </ul>        |
| Feature Campaign:   |
| □ Feature this campaign in the library                                      |
| What programs would you like to use this campaign in:                       |
| CMS-Live  |
| CMS-Setup   |
| Partner Marketing   |
| Setup Content   |
| Would you like to limit access based on account profile fields:             |
| No     Yes  |

11 In What attributes would you like to set for this asset? select all attributes.



12 Click Save.

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#### **EDIT BANNER CONTENT**

- 1 **Note:** In this section, practice updating banner heading and content. The fields in which you enter the content may differ, depending on the form from which you are building.
- 2 From the Forms toolbar, select Content > Edit Content.



3 Select Table View Edit.

| Tactics    | Templates         | Dynamic Pages  | Campaigns          | Products     | Portal Conten    | t Manager  |
|------------|-------------------|----------------|--------------------|--------------|------------------|------------|
| Page: htt  | tps://vendorco.at | workweb.com/Ve | ndor-Campaign-04-  | Landing-Page | 21               |            |
| 🎝 Settinas | Content           | Assets         | E Confirmation Pag | je 🔽 Cor     | nfirmation Email | 🔁 Distribu |

4 To update a banner heading, in the appropriate row, click Edit. Then copy and paste:

#### Are sky-high payment processing fees eating into your profits?

| Banner Heading:     | Are sky-high payment processing fees eating in your profits?  | & Edit |                    |   |
|---------------------|---|--------|--------------------|---|
| Banner Sub-Heading: | Our customers save an average of \$30K in fees annually<br>Switch to Vendor X and pay one low fixed rate. | Ø Edit | In-Line Edit Table | View Edit   |
| Banner CTA Link:    | #formarea   | 🖉 Edit | Banner Heading:    | *Banner Heading                                     |
| Banner CTA:         | Get a Quote   | 🖉 Edit |                    | Are sky-high payment processing fees eating in your |
| Welcome Area:       |   | Ø Edit |                    | profits?  |
|                     |   |        |                    |   |
|                     |   |        |                    |   |
|                     |   |        |                    |   |
|                     |   |        |                    |   |
|                     |   |        |                    | <u></u> #   |
|                     |   |        |                    | Cancel  |
|                     |   |        |                    |   |



7 To update banner content, in the appropriate row, click Edit. Then copy and paste:

Our customers save an average of \$30K in fees annually Switch to Vendor X and pay one low fixed rate.

| T | Banner Heading:     | Are sky-high payment processing fees eating in your profits?   | 🏉 Edit |                     |  |        |
|---|---------------------|--|--------|---------------------|--|--------|
|   | Banner Sub-Heading: | Our customers save an average of S30K in fees annually<br>Switch to Vendor X and pay one low fixed rate. | Ø zak  | Banner Heading:     | Are sky-high payment processing fees eating in your profits? | 🖉 Edit |
|   | Banner CTA Link:    | #formarea  | 🖉 Edit | Banner Sub-Heading: | *Banner Sub-Heading  |        |
|   | Banner CTA:         | Get a Quote  | Ø Eait |                     | Our customers save an average of \$30K in fees annually      |        |
|   | Welcome Area:       |  | 🖉 Edit |                     | switch to vendor X and pay one tow fixed rate.               |        |
|   |                     |  |        |                     |  |        |
|   |                     |  |        |                     |  |        |
|   |                     |  |        |                     |  |        |
|   |                     |  |        |                     |  |        |
|   |                     |  |        |                     |  |        |
|   |                     |  |        |                     |  |        |
|   |                     |  |        |                     | 🖏 Translate 🛗 Save 🗶 Cancel                                  |        |
|   |                     |  |        |                     |  |        |
|   |                     |  |        |                     |  |        |
|   |                     |  |        |                     |  |        |

- 7 Click Save.
- 7 Click **Save & Refresh Preview**. Review your changes in the preview pane on the right side of the page.

|                    | 🛱 Save & Refresh Preview |  |
|--------------------|--------------------------|--|
| [MarketAsset12321] |                          |  |
|                    |                          |  |

### **EDIT BODY CONTENT**

- 1 **Note**: In this lesson, you practice updating body content. The fields in which you enter the content may differ, depending on the form from which you are building.
- 2 From the **Forms** toolbar, select **Content > Edit Content**.

| VEN          | NDO              | Rlogo          |                      |                       |              |                    |                |                 |
|--------------|------------------|----------------|----------------------|-----------------------|--------------|--------------------|----------------|-----------------|
| Tactics      | Templates        | Dynamic Pages  | Campaigns Pr         | oducts Portal Content | t Manager    |                    |                |                 |
| Page: http   | ps://vendorco.at | workweb.com/Ve | ndor-Campaign-04-Lan | ding-Page1            |              |                    |                |                 |
| Settings     | Content          | Assets         | E Confirmation Page  | Confirmation Email    | Distribution | I Advanced Options | 💽 Page Content | Related Tactics |
| + Add a Fie  | eld 💊 Edit       | Content        |                      |                       |              |                    |                |                 |
| Form Layout: |                  |                |                      |                       |              |                    |                |                 |

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3 Click Table View Edit.

| Tactics    | Templates        | Dynamic Pages   | Campaigns       | Products      | Portal Content   | t Manager |
|------------|------------------|-----------------|-----------------|---------------|------------------|-----------|
| Page: http | ps://vendorco.at | workweb.com/Ven | dor-Campaign-04 | -Landing-Page | 21               |           |
| 🎝 Settings | Content          | Assets          | Confirmation Pa | ae 🔽 Coi      | nfirmation Email | 💌 Distrib |

4 To update Body content, cli, click Edit. Then copy & paste:

We're bringing payment processing fees back down to Earth

Vendor X set out to change that. With one low fee, expedited processing, and clear simple terms, we put more profit in your pocket and less complexity in the process. Half-a-million companies just like yours have already switched to Vendor X and are saving an average of \$30K every year. Could be your time to join them.





- 5 Click Save.
- 6 Click **Save & Refresh Preview.** Review your changes in the preview pane on the right side of the page.

| Save & Refresh Preview |
|------------------------|
|                        |
|                        |

### **EDIT LINKS & IMAGES**

- 1 Note: In this lesson, you practice updating links & images. The fields in which you enter the content may differ, depending on the form from which you are building.
- 2 From the Forms toolbar, select Content > Edit Content.



3 Click Table View Edit.

| Tactics    | Templates        | Dynamic Pages  | Campaigns          | Products     | Portal Content   | Manager   |
|------------|------------------|----------------|--------------------|--------------|------------------|-----------|
| Page: http | ps://vendorco.at | workweb.com/Ve | ndor-Campaign-04-  | Landing-Page | 21               |           |
| 🎝 Settinas | Content          | Assets         | E Confirmation Pag | je 🔽 Cor     | nfirmation Email | 🔁 Distrib |

4 In the appropriate row, click **Edit**. Click to highlight the **image**, **t**hen click **Image Library**. A box opens.







6 Click **Upload Image > Choose File.** Then select **LandingPage\_Image.png** from your local drive. (Note: this image is included in your download packet)

| *Left Block 01                                       |   | *Left Block 01  |   |
|--|---|---|---|
| Image Library  | × | Image Library   | × |
| Team, Design       + New folder       + Upload image |   | Team, Design\<br>+ New folder File:   |   |
| U Delete Search:                                     | A | Choose File       LandingPage_Image.jpg         Cancel       Save         Save & Insert |   |
| 🗆 🗀 Images   |   |   |   |

- 7 Click Save & Insert.
- 8 Underneath the new image, copy and paste the following:

## One low fee

Take payments for one low, fixed 3% fee.

#### Visit the website.

9 Highlight Visit the website. Then click the link icon. Copy and paste <u>www.structuredweb.com</u>.

| Left Block 01: | *Left Block 01                   |   |   |
|----------------|----------------------------------|---|---|
|                | image Library 🤣 website Links    |   |   |
|                | X 6 6 6 6 • · · · · Q % 🗏 Ix 💌 🤊 | 1 |   |
|                |                                  |   |   |
|                | Font - Link Info Target Advanced |   |   |
|                |                                  |   |   |
|                |                                  |   | * |
|                | www.structuredweb.com            |   |   |
|                | One low fees                     |   |   |
|                | Take payments for                |   |   |
|                | Visit the Website.               |   | Ŧ |
|                | body div OK Cancel               |   | 4 |

- 10 Click OK.
- 11 Click **Save & Refresh Preview.** Review your changes in the preview pane on the right side of the page.

| 🛱 Save & Refresh Preview |        |
|--------------------------|--------|
|                          | VENDOR |
|                          |        |

### **ADD FORM FIELD**

1 From the Form toolbar, select Content > Add a Field.



2 From the Add a Field box, select the Contact field.

| VE   | NDO                 | Rlogo                 |                    |                |                                       |      |  |
|--|---------------------|-----------------------|--------------------|----------------|---------------------------------------|------|--|
| Tactics  | Templates           | Dynamic Pages         | Campaigns          | Products       | Portal Content Manager                |      |  |
| Page: ht   | tps://vendorco.a    | tworkweb.com/Vend     | lor-Campaign-04    | -Landing-Page  | 1                                     |      |  |
| Add a Field  |                     |                       |                    |                |                                       |      |  |
| Decide what type of field you are looking to add to this form and then click on the field type to begin creating the fields. Contact Fields Here you can find a list of the contact fields that are supported in the CRM system. This will allow you to create new |                     |                       |                    |                |                                       |      |  |
| Profile  | e Fields            |                       |                    |                |                                       |      |  |
| Profile  | es allow you to d   | ivide your customers  | into different seg | ments so that  | you can analyze them, and market to   | o th |  |
| Form   | Fields              |                       |                    |                |                                       |      |  |
| Form   | fields are fields v | vhere the informatior | I does not need to | o carry beyond | the form like contact or profile info | ma   |  |



3 On the **On Form** column, next to **Country**, check the **box**.

| VE          | ND                  |                       | )          |                  |                |                     |                  |
|-------------|---------------------|-----------------------|------------|------------------|----------------|---------------------|------------------|
| Tactics     | Temp                | lates Dynami          | c Pages    | Campaigns        | Products       | Portal Content N    | lanager          |
| Page:       | https://ven         | dorco.atworkweb.o     | com/Vend   | or-Campaign-04   | I-Landing-Page | -1                  |                  |
| Add a Field | d                   |                       |            |                  |                |                     |                  |
| To add co   | ontact field:       | s to the form just cl | heck the b | oxes in the ON F | ORM column. I  | f you would like to | make those field |
| On Form     | Required            | Field                 | Rename     |                  |                |                     |                  |
|             | <b>~</b>            | Company               |            |                  |                |                     |                  |
|             |                     | First Name            |            |                  |                |                     |                  |
|             | <b>~</b>            | Last Name             |            |                  |                |                     |                  |
|             |                     | Phone Number          |            |                  |                |                     |                  |
|             | <ul><li>✓</li></ul> | Email Address         |            |                  |                |                     |                  |
|             |                     | Address               |            |                  |                |                     |                  |
|             |                     | City                  |            |                  |                |                     |                  |
|             |                     | State                 |            |                  |                |                     |                  |
|             |                     | Province/Region       |            |                  |                |                     |                  |
|             |                     | Country               |            |                  |                |                     |                  |

- 4 Click Save.
- 5 On the **Form**, drag and drop the **Country** field, to the **bottom** of the Form. Review your changes in the preview pane on the right side of the page.

| *Re | aquired Fields               |
|-----|------------------------------|
| ×   | *First Name                  |
|     | Country     Select a Country |
| ×   | *Last Name                   |
|     |                              |
| ×   | *Phone Number                |
|     |                              |
| ×   | *Email Address               |
|     |                              |
|     | *Company                     |

#### **CREATE CONFIRMATION PAGE**

- 1 From the Form toolbar, click Confirmation Page.
- 2 Select Create New Page.
- 3 In the **Text** box, on the **banner image**, copy and paste:

Are sky-high payment processing fees eating into your profits?



#### **CREATE CONFIRMATION EMAIL**

- 1 From the Form toolbar, click Confirmation Email.
- 2 In Would you like to send an email confirmation to the customer that filled out the form?, select Yes.

| VEN                                |                                       | Russo                                  |   |  |           |                  |                           |                    |                   |
|------------------------------------|---------------------------------------|--|---|--|-----------|------------------|---------------------------|--------------------|-------------------|
| Tactics                            | Templates                             | Dynamic Pag                            | es Campaigns                                      | Products Portal                        | Content M | lanager          |                           |                    |                   |
| Page: http                         | os://vendorco.at                      | workweb.com/                           | Vendor-Campaign-04-                               | anding-Page1                           |           |                  |                           |                    |                   |
| 🔅 Settings                         | Content                               | S Assets                               | E Confirmation Pag                                | e Confirmation                         | Email     | Distribution     | I Advanced Options        | 😰 Page Content     | 🔮 Related Tactics |
| You can use th<br>[Email], [FirstN | ne following me<br>ame],[LastName     | rged fields to ad<br>a], [Company], [l | d contact information t<br>Jsername], [Password]. | o the email:                           |           |                  |                           |                    |                   |
| If you use thes                    | e merged fields                       | you want to ma                         | ake sure that you make                            | hem required on the fo                 | rm becau  | se otherwise you | could end up with blank a | eas in your email. |                   |
| You can also u<br>[UserFirstName   | ise the following<br>e], [UserLastNar | g merged fields (<br>ne], [UserEmail], | to add user information<br>[AccountID], [Account( | to the email:<br>SustomID], [AccountCo | untry].   |                  |                           |                    |                   |
| Would you like                     | e to send an em                       | ail confirmation                       | n to the customer that                            | illed out this form?                   |           |                  |                           |                    |                   |
| O No                               |                                       |  |   |  |           |                  |                           |                    |                   |
| Send HTML<br>O Send Text C         | Email<br>Only Email                   |  |   |  |           |                  |                           |                    |                   |
| Email Subject:                     |                                       |  |   |  |           |                  |                           |                    |                   |
| Thank you for                      | submitting you                        | r request                              |   |  |           |                  |                           |                    |                   |
| Page Content                       |                                       |  |   |  |           |                  |                           |                    |                   |
| Save to L                          | ibrary 📥 Brow                         | se Library 🚺 I                         | mage Library 🛷 Website                            | E Links [] Merge Fields                |           |                  |                           |                    |                   |
| X 6 G                              | 666                                   | ¥- + +                                 | Q tà 🛱 Ix 📟                                       | ∞ 🖻 🖬 🖶                                | ΞΩ,       | = X II 0         | Source                    |                    |                   |
| Font •                             | Size - A                              | - 🖾 - B .                              | I <u>U</u> S,×,×*                                 |  | 2 4 1     |                  |                           |                    |                   |
| Dear [FirstName                    | e],                                   |  |   |  |           |                  |                           |                    |                   |
| Thank you for ta                   | aking the time to f                   | ill out our form.                      |   |  |           |                  |                           |                    |                   |
| Sincerely,<br>[UserFirstName       | ] [UserLastName]                      |  |   |  |           |                  |                           |                    |                   |

## **ACTIVATE FORM**

1 From the Form toolbar, select Settings.

|   | VEI        | NDO       | Rlogo           |           |               |                        |
|---|------------|-----------|-----------------|-----------|---------------|------------------------|
|   | Tactics    | Templates | Dynamic Pages   | Campaigns | Products      | Portal Content Manager |
|   | 🔅 Settings | Content 🔁 | E Landing Pages | Assets    | 🛃 Tasks & Ale | erts 💦 📞 Call Tracking |
|   | 🛱 Save     | X Cancel  | 🔁 Share         |           |               |                        |
| • | * Name:    | My P      | Practice Form   |           |               |                        |

2 From What programs would you like to use this campaign in, select the appropriate program. (in most cases, this will be Partner Marketing).

